

# **Transcription of Call Recording**

Date of Call: [DD/MM/YYYY]
Time of Call: [HH:MM AM/PM]
Duration of Call: [HH:MM:SS]

### **Transcript of Call**

### Speaker 1 (xxxx):

Hello, xxxx. This is xxxx. How are you?

### Speaker 2 (xxxx):

Hi, xxxx. I am doing fine, thanks. What about you?

### Speaker 1 (xxxx):

I am doing well. I wanted to discuss something important with you. Have you received the payment I sent last week?

### Speaker 2 (xxxx):

Yes, I received the payment. But I think there's been a mistake. The amount you sent is less than what we agreed upon.

#### Speaker 1 (xxxx):

What do you mean? I transferred exactly what we agreed on. The amount was Rs. xxxx, correct?

#### Speaker 2 (xxxx):

No, the agreed amount was Rs. xxxx. You only transferred Rs. xxxx. I have checked my records.

### Speaker 1 (xxxx):

Wait, I double-checked the payment on my end. I have already transferred the full amount. Can you check your account again?

#### Speaker 2 (xxxx):

I have already checked it several times. It's showing that I only received Rs. xxxx

#### Speaker 1 (xxxx):

Okay, I will check with my bank and get back to you. But it's definitely showing the full amount on my side.

#### Speaker 2 (xxxx):

Alright, I will wait for your confirmation. I hope this issue is resolved soon.



### Speaker 1 (xxxx):

I will sort it out by tomorrow, don't worry. I will call you back with an update.

# Speaker 2 (xxxx):

Okay, I will be waiting for your call. Thanks, xxxx.

# Speaker 1 (xxxx):

No problem, xxxx. Take care, bye.

### Speaker 2 (xxxx):

You too, bye.



# **End of Transcript**

#### **Certification Statement:**

I, xxxxx xxxx, a representative of Enuncia Global Media Solutions, do hereby certify that the above transcription is a true and accurate reproduction of the recorded call between [xxxx] and [xxxx], conducted on [DD/MM/YYYY] at [HH:MM AM/PM], and is in accordance with the original audio file provided.

I further affirm that the transcription has been prepared to the best of my ability, and I confirm the authenticity of the contents.

Signature of Representative:

Name: [xxxx]

Date: [DD/MM/YYYY]

**Qualification**: [xxxx]

**Contact Information**: [xxxx]

For Enuncia Global Media Solutions
OPC Pvt Ltd

### **Legal Disclaimer:**

This transcript is a legal document and is intended for use in the xxxx xxxxxxx Court of Delhi, India. Enuncia Global Media Solutions hereby certifies that it has been transcribed verbatim from the original recording.